

Frequently Asked Questions for LandShark:

** If searching using an instrument number you may have to use the full number such as 200000000111 instead of 2000-111.

- Question: When did LandShark go live?

Answer: LandShark went live on 9/2/09

- Question: Why go to LandShark?

Answer: LandShark uses newer more easily updatable technology and the mainframe application will soon be unusable.

- Question: Does LandShark have the same information as the old Records Remotely Plus system?

Answer: LandShark should have the same information and all information that has been indexed since the change over. We are working to make sure all of that information is made appropriately available. If you have any issues please email us with specific details about your problem.

- Question: Is the pricing for LandShark the same as the pricing for the old Records Remotely Plus system?

Answer: Yes the pricing and cost is the same.

- Question: If I had Records Remotely Plus before LandShark am I able to use LandShark?

Answer: Yes. Your login username should be the same and your password is defaulted to "password". If you have any issues logging in please email us with your account information, the name of the company, and the former username and we will find a solution.

- Question: I've never used Records Remotely Plus or LandShark. I've tried to login and/or I want a password or want one. Could you give me login information so that I may use your system?

Answer: LandShark is available if you have a contract with the Marion County Recorder's Office. To find out more information regarding this contract please review the Records Remotely Plus Service information at this link:

http://www.indy.gov/eGov/County/Recorder/Services/Pages/remote_plus.aspx

If you are experiencing issues with Records Remotely Plus please:

- 1) Reboot your computer first**

2) Attempt to login again

3) Check the RRP STATUS on the main page

You may be able to solve your problem in this manner. Otherwise please email Rob Pero at rpero@indy.gov